

TEAM Challenge Course: Weather CANCELLATION Guidelines

We love to play in any weather, and can continue to climb, traverse, zip, and do low course events even in rain, cold, and heat. Cancellations must be made a minimum of 5 business days in advance and we do not cancel due to weather unless it is severe. For an example of severe weather conditions, please see the list below.

Examples of severe weather or weather related cancellations:

- Thunder Storms
- Wind: Tornado watches/warnings in affect
- Severe Cold: Less than 35 degrees Fahrenheit
- Severe Heat: Greater than 100 degrees Fahrenheit
- Cold Rain: Precipitation and less than 50 degrees Fahrenheit
- Snow: Snowstorm affecting driving conditions
- Ice: Ice affecting course and driving conditions
- The Governor declares a state of emergency for weather concerns
- Campus is closed due to weather i.e.: Flooding

If we must cancel due to weather, you will be contacted by the Lead Facilitator on the day of the event at least one hour prior to the event start time. Please make sure we have your phone number where you can be reached on that day.

If TEAM Staff cancels due to severe weather **prior to the event**, we will make every attempt to reschedule your group.

If TEAM Staff cancels due to severe weather **during the event** and 75% or more of the program time was complete, we consider that a complete program and charges, if applicable, ensue as normal. If less than 75% of the program was complete we will either reschedule to continue the program or adjust the pricing if necessary.

If your group cancels **before or during the event** and severe weather is not present, you are subject to our cancellation policies and fees.

* Weather considerations will vary based on the type of group coming to the course and what type of program best fits your needs.

*Cold weather guidelines are loosely adopted from the UPARK Inclement Weather Policies