

WellConnect Plus™
User Guide

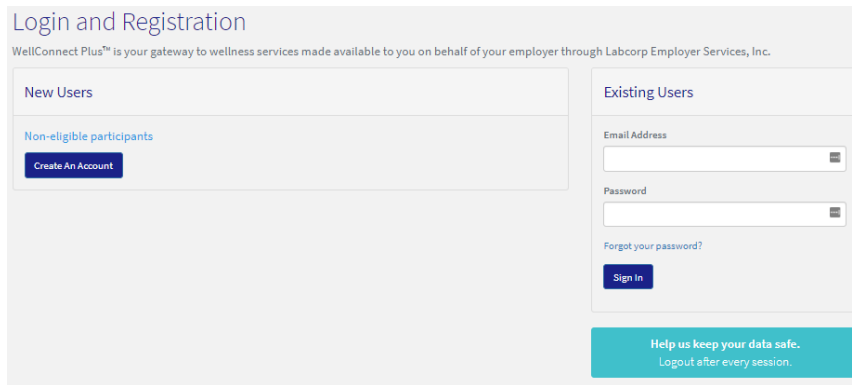


Click on link to the WC+ site: <https://www.wellconnectplus.com/?company=0E2B47>

Access Code: JMU2022

1. New Users

- a. Select "Create An Account"



The screenshot shows the 'Login and Registration' page for WellConnect Plus. The page title is 'Login and Registration' and the subtitle is 'WellConnect Plus™ is your gateway to wellness services made available to you on behalf of your employer through Labcorp Employer Services, Inc.'. The page is divided into two main sections: 'New Users' and 'Existing Users'. The 'New Users' section includes a link for 'Non-eligible participants' and a 'Create An Account' button. The 'Existing Users' section includes input fields for 'Email Address' and 'Password', a 'Forgot your password?' link, and a 'Sign In' button. At the bottom right, there is a teal banner that says 'Help us keep your data safe. Logout after every session.'

2. Complete Registration

- a. Enter Access Code (see below access link)
- b. Fill out personal logistics
- c. Enter your email address
- d. Create a password
- e. Agree to the Terms of Use and Privacy Policy
- f. Select "Register"

Complete the form below to register

Visitor Access Code

If you don't know your company's visitor access code, please contact your HR department. You may also contact customer support by emailing support@lescustomercare.zendesk.com or by calling 1-844-251-6524.

First Name

Last Name

Date of Birth (mm/dd/yyyy)

(Select State) (Select Gender)

Primary Phone

I would like to receive appointment reminders and notifications via autodialed text message.

Email Address

How will my email be used?
Confirm Email Address

Please set a password between 8 and 18 characters long that contains at least 1-uppercase letter, 1-lowercase letter, 1-number, and 1-special character.

Password

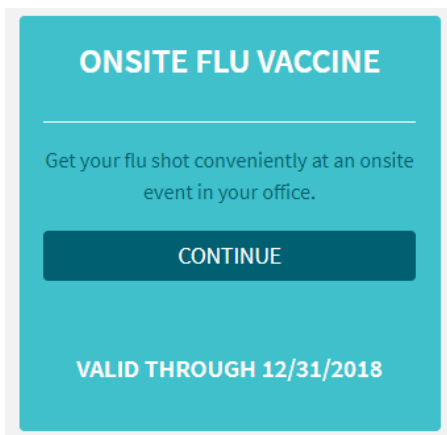
Confirm Password

I have read and agreed to the [Terms of Use](#) and [Privacy Policy](#) for WellconnectPlus.

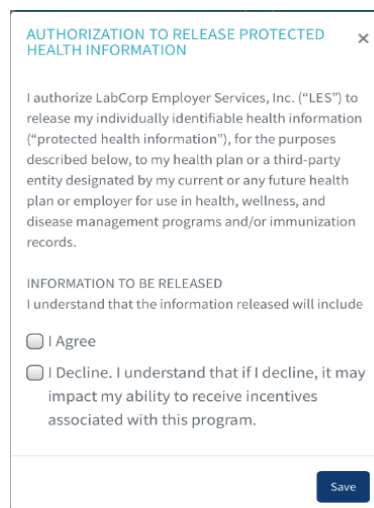
By completing my registration below, I acknowledge receipt of Labcorp's [Notice of Privacy Practices](#), which outlines various ways my health information may be collected, used, and disclosed.

3. Onsite Flu Scheduler- How to schedule an appointment.

1 Once logged in, navigate to the "Onsite Flu Vaccine" tile and select "Continue".



2 You will then be prompted to consent to the parameters of your health screening. Please review this text before checking "I Agree" and clicking "Save".



3 You can now search for screening appointments by location or date. In most cases, the location option is preferred. In either scenario, the search may be refined by entering a zip code. With the zip code, the user may change the search radius to further constrict or expand the resulting location list.

Location-First Flow

Search
Select Service(s):
 Onsite Screening
 Onsite Flu Vaccine
Book service(s) for:
 Me Guest
Search for events by:
 Location Date
Zip Code: optional [dropdown]
Radius (in miles): [dropdown]
Location:
Bethesda MD - 7617 Arlington Road
Chicago IL - 123 WCS Way
Flu Test
Date: 09/04/2020

Date-First Flow

Search
Select Service(s):
 Onsite Screening
 Onsite Flu Vaccine
Book service(s) for:
 Me Guest
Search for events by:
 Location Date
Date: 09/10/2020
Zip Code: optional [dropdown]
Radius (in miles): [dropdown]
Location:
Onsite Screening
Bethesda MD - 7617 Arlington Road
Chicago IL - 123 WCS Way

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Once you have identified the most convenient location, you can search for the optimal date at that location. You will then be able to see all available appointment times.

Search
Select Service(s):
 Onsite Screening
 Onsite Flu Vaccine
Book service(s) for:
 Me Guest
Search for events by:
 Location Date
Zip Code: optional [dropdown]
Radius (in miles): [dropdown]
Location:
Bethesda MD - 7617 Arlington Road
Date: 09/04/2020

Select
September 2020
9/4/2020 FRIDAY: 9:00 AM - 1:00 PM
9:00 AM
10:00 AM
11:00 AM
Onsite Screening
DS1First27 DS1Last27
(select a time slot)
12:00 PM

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The next step is to find the best available appointment time for your screening and select “Schedule Appointment” to the right of the page.

The screenshot shows a three-panel interface for scheduling an appointment. The 'Search' panel on the left includes filters for service type (Onsite Screening selected), booking for (Me selected), search criteria (Location selected), zip code (optional), radius, location (Bethesda MD - 7617 Arlington Road), and date (09/04/2020). The 'Select' panel in the middle shows a calendar for September 2020 with a date range of 9/4/2020 FRIDAY: 9:00 AM - 1:00 PM. It lists available times: 9:00 AM (10 slots), 10:00 AM (10 slots), 11:00 AM (9 slots), and 12:00 PM (10 slots). An 'Onsite Screening' section is also visible with a dropdown for '11:12 AM (1 slots available)'. The 'Schedule' panel on the right displays the appointment details: 'DS1First27 DS1Last27', 'Onsite Screening', 'Friday, Sep 4, 2020 11:12 AM (EST)', '7617 Arlington Road, Bethesda, MD 20814', and a 'Remove' link. A note states 'Additional information may be required prior to confirmation of appointment' and a 'Schedule Appointments' button is present.

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You will then be redirected to an appointment confirmation page. Here you can **cancel** or **modify** your appointment(s), as needed.

Upcoming Appointments

Date	Timezone	Service Type	Fasting	Location	Appointment For	Canceled		
9/4/2020 11:12 am	EST	Onsite Screening		7617 Arlington Road Bethesda, MD 20814	DS1First27 DS1Last27	N	Modify	Cancel

For support, please contact LabCorp Employer Services Customer Care at:

Contact us by **email** support@lescustomercare.zendesk.com or call 844-251-6524.

The Customer Care Team is available **Monday** through **Friday, 9am - 9pm ET**.